



Research Engineer

Amarisoft is a highly technical and fully independent company. Funded in 2012, Amarisoft develops a full software stack for LTE wireless communication (eNodeB, EPC and UE simulator) that is used by more than 200 customers over the world in many markets (R&D, research, PMR, Telco, UE vendors...).

Our technology is based on high level of performance and optimization, which allows us to prove what was considered impossible in Telecom industry: Delivering state-of-the-art LTE software stack including eNodeB, EPC and UE running live on x86 CPU (ASIC-less and DSP-less). We are delighted to bring some affordable tools and software to the 4G mobile community to unleash creativity and at the end expand communications among people. Accessible technology is the basement of possible success story. We at Amarisoft are working on helping all companies and individuals to be a player in mobile networks of now and future generation.

To enforce our team, we are looking for a highly talented engineer who will be in charge of customer technical relationship. You will define and put in place new processes to ease customer delivery and support activity. Working with R&D team, your rigor and creativity will help the company to grow up and change Telecom world.

With highly competitive salaries, Amarisoft is widely considered as a disruptive company in Telecom industry. If you're a creative and autonomous engineer with a genuine passion for technology, we want to hear from you.

Key responsibilities:

- Follow-up and and answer technical questions from customers.
- Help customers and partners to use Amarisoft Solution and to achieve their project.
- Understand 3GPP specifications, test them and support development team.
- Collect logs, analyze and reproduce issues reported by customers.
- Build tools to automatize and ease all tasks.
- Customer on site support (~6 times a year).

Key requirements:

- A good degree from a leading university in an engineering or computer science related discipline.
- Customer support experience in Telecom industry.
- Wide Telecom technology knowledge (No need to be an expert): protocols, network, radio, IT...
- Familiar with scripting languages (Perl, shell, Python...).
- Autonomous, proactive and creative.
- Fluent business English.
- C coding skills is a plus.
- Project management skills is a plus.

Location: Sophia Antipolis, France

To apply, please contact hr@amarisoft.com